



tesseract service management software
core component v.9.1



tesseract

corecomponent



prospect center module

Prospect Center - handles both new and known (customer) sales prospects. Actions are logged against each prospect and salesman's to-do list generated.

learn more @ www.tesseractUSA.com



Prospect Center is a fully integrated sales enquiry and action follow up module giving full access to all sales actions from all salesman. This module has been designed to allow for the registration of both new sales leads and existing customers allowing the service user to monitor sales activity in Prospect Center. This basic information is added to the database together with other relevant data like the sales source, sales value with hit rate, product required, sic code, expected close date, salesman and next action date. The module has an on-demand 'Salesman to-do list' feature that displays a chosen Salesman's records in next action date order, ascending or descending, defaulting actions up to the present date with the option to change if required. As each action is completed, the user can add date/time stamped action notes with duration and subject and select a next action date in the future.

As more actions are added to each sales enquiry the action status allows the user to reflect the current sales position and a view of all the sales actions by sales lead will show the history of the sales enquiry. At any time a sales quotation can also be raised against a sales lead with options to print off standard or customized reports to provide a hard copy to the Prospect. If successful the sales lead together with all the relevant information can be converted into a Sales Order if selling a product or a Service Call if selling services. Standard reports with this module include new leads in the last nn days, to do lists by salesman, sales prospects history and value and prospect history.

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service center 5
A true end-to-end web product

Developed using Microsoft.Net technology, **SC 5.0** is a browser based software supporting a range of databases and allowing for a 'zero footprint client'.



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